Southern Call Center Supervisor Schedule for June 2024

Open M-T-W-F 8:30-4 and TH 11:00-4

*Genesys Admins: Cece Fishnick XGT008, Kathy Busler XJE157, Mendy Chesebro XCR048, Wendy Sanchez XRO977*

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| --- | --- | --- | --- | --- |
| **Monday** | **Tuesday** | **Wednesday** | **Thursday** | **Friday** |
| **3**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Cece** | **4**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Kate Chambers** | 5 C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Jenny Booth** | **6**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Wendy Sanchez** | **7**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Missy Zasada** |
| **10**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Kathy Busler** | **11**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Jessica Schultze** | 12 – SUPS MEETING C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **AM – Erin H**  **PM – Mendy C** | **13**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Mendy C** | **14**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Wendy Sanchez** |
| **17 – ADVERSE ACTION**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Wendy Sanchez** | **18**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Mary Donahue** | 19 C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Kathy Busler** | **20**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Mendy C** | **21 – Full Moon**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Kate Chambers** |
| **24**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Cece** | **25**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Mysi** | **26**  C=2 GT=5    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=2  R=19  **Laci B** | **27**  C=0 GT=5    [GN=](mailto:GN=1@4.5)4 I=1 + (1 from 11-1)    J=6 + (1 from 11-1) L=1  R=18  **Kathy Busler** | **28**  C=2 GT=4    [GN=](mailto:GN=1@4.5)3 I=2    J=7 L=1  R=18  **Cece** |

**MC 5/24/2024**