



NEWS RELEASE

**Rock County Communications Center
Text to 911 Service**

For Immediate Release

July 26, 2023

Contact Person

Director Fredd Carr
608-757-5014

The Rock County Communications Center is announcing a temporary outage of Text-to-911 Services in Rock County, beginning July 26th, 2023.

Rock County is beginning a readiness testing period to merge our phone system with NextGeneration911 technology. During the cutover period, the ability to text 911 in Rock County will be unavailable. The ability to call 911 and the Non-Emergency number (608-757-2244) will be operational as usual.

The expected completion date is August 17th, 2023. Once all work has been completed and the systems are functional, information will be shared indicating such.