**Operations Memo 23-07**

**Nonwork Social Security Number Letter for FoodShare Eligibility**

Presented by: Erin Heiman

**Effective Date: March 12, 2023**

Effective immediately, applicants meeting all Food share financial and non-financial eligibility criteria except having an SSN, are eligible to receive a letter from DHS supporting the request for a nonwork SSN through SSA. These criteria include, but are not limited to, receiving a verified immigration status from SAVE, and if needed, second level and/or third level verification results.

The letter states that the applicant meets all criteria except for having a Social Security Number as required.

**Operations Memo 23-08**

**Ending of Temporary Health Care Policies Related to COVID-19**

Presented By: Melissa Dybas

**Effective Date: Immediately**

**These are reminders from previous information that was provided regarding the unwinding.**

Eligibility will be maintained until the customer’s next renewal unless they move out of state, pass away or request to disenroll. This is for the following programs:

|  |  |
| --- | --- |
| BadgerCare Plus  | Family Planning Only Services |
| Supplemental Security Income (SSI)Medicaid | Senior Care |
| SSI-Related Medicaid | Emergency Services |
| Medicaid Purchase Plan (MAPP) | Tuberculosis-Related Medicaid |
| Waiver Medicaid | Katie Beckett Medicaid |
| Institutional Medicaid | Foster Care/Adoption Assistance Medicaid |
| Medicare Savings Programs | Wisconsin Well Woman Medicaid |

Renewals will resume June 2023 and will occur over a 12 month period until May 2024.

Members should not voluntarily complete a renewal before receiving the renewal packet. Workers must advise members of the possible impact to their HC benefits.

Extensions will resume the month following the continuous eligibility renewal, this will occur regardless of when this earned income increase occurred and was reported.

Returned mail requires attempts to contact in two ways. Contact must be attempted before coverage is terminated.

Changes as of April 1, 2023:

New applications will not qualify for continuous eligibility, and eligibility will be determined using regular program rules. This is true with a backdate request.

Divestment penalty periods will be imposed at the next renewal after 4/1/23.

Renewals for programs determined outside of CARES like, SSI Medicaid, Foster Care/Adoption Assistance Medicaid, Emergency Services, Katie Beckett Medicaid, Wisconsin WellWoman Medicaid, and Tuberculosis-Related Medicaid will use the pre-pandemic processes.

Changes as of January 2024:

Premiums for MAGC, MAGS, and MAPP will be reinstated. Members with continuous eligibility who have not yet had a renewal by January 2024 will have premiums suspended until they complete their renewal.

MAPP work requirement resumes.

Treatment needs question resumes.

**Operations Memo 23-09**

**Foster Care and Kinship Care Policy Changes**

Presented By: Melissa Dybas

**Effective Date: April 17, 2023**

Kinship Care: Court ordered and Voluntary, the Ops Memo is intended to offer clarification regarding Kinship.

Court ordered: In this case the child(ren) **must** be included in the kinship family’s FoodShare assistance group. When the child(ren) reunify or a new court order is places them elsewhere, our agency must re-determine the kinship family’s FoodShare. For example, if the child is on Mom’s case but is court ordered kinship with Grandma, the child would be moved to Grandma’s case.

Voluntary kinship is not court ordered and the child(ren) may be moving back and forth between more than one household. When it’s unclear which household has primary placement must apply the Joint or Shared Physical Custody of Children to determine which FoodShare assistance group to include the children in. *See FoodShare Handbook 3.2.1.1 for the Joint or Shared Physical Custody of Children.*

Foster Care:

The foster family can choose whether the child(ren) are included in the Foodshare Assistance Group.

The change: When the child(ren) are reunified or a new court order is placed the agency must re-determined the foster family’s FoodShare based on the new circumstances. This is true for trial reunifications, permanent reunifications and new placements. For example, if the child is on a trial reunification with Dad, the child would have to be added to Dad’s FS case per relationships rules.

**OPS Memo 23-10**

**Health Care Overpayment Changes**

Presented by Kathy King

Effective Date: April 1, 2023

Overpayment claims cannot be created for, recoup or recover any health care programs regardless of the reason for the overpayment.

Note: This does not affect repayments that are part of the Estate Recovery Program or provider overpayments.