



URGENT MEMORANDUM

DATE: October 28, 2022

TO: All Rock Haven Community Members

FROM: Chelsea Phillips, RN Infection Preventionist

RE: Positive Cases of COVID-19

Dear Rock Haven Community Members,

There have been two identified cases of COVID-19 in our staff. Staff are following isolation orders away from the facility as directed by the CDC. Frequent contact, advice and directives have been given from staff at the Rock County Public Health Department. Staff continue to protect residents and others by wearing proper PPE (personal protective equipment), staying out when ill, testing when advised and screening prior to their shift. Staff working in areas of concern have increased PPE measures to higher levels (N95's), same staff are working unit of concern and additional staff are encouraged to avoid area unless needed.

Community transmission level remains high at this time. We must continue to protect our vulnerable residents. We continue to follow CMS and CDC guidelines. Visitors will continue to be screened prior to entry in the facility. If you are ill, please postpone your visit until you are well.

We ask that you, along with our residents and staff do all that you can to support our community by following the recommendations set forth by the CDC:

- Social Distancing/staying home if possible
- Washing hands for 20 seconds with soap and water or alcohol based hand rub
- Wear a mask or face covering when indoors if with people that are not part of your household
- Self-isolating if showing any signs or symptoms of COVID-19

- Seek medical assistance as necessary
- If you notice symptoms, please notify anyone you have had close contact with in the 2 days prior.
- Locate or remain up-to-date on Covid vaccinations and obtain additional booster doses as directed

*Reminder, we recommend visitors use hand hygiene prior to entering and leaving the building. Best practice for protecting ourselves and our loved ones from Covid-19 include good hand washing and wearing a mask. We ask that visitors continue to wear a mask while visiting inside of Rock Haven and thank you for your all help keeping residents and staff safe.

Thank you all for your understanding and support. We will continue to provide updates.

Regards,

Chelsea Phillips

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