



URGENT MEMORANDUM

DATE: August 26, 2022

TO: All Rock Haven Community Members

FROM: Chelsea Phillips, RN Infection Preventionist

RE: Positive Cases of COVID-19

Dear Rock Haven Community Members,

We have identified three COVID-19 cases in our staff members in the past two weeks. These staff members are following isolation orders away from the facility.

Although there is a decline in cases, we must continue to protect our vulnerable residents. We must continue to follow CMS and CDC guidelines. Visitors will continue to be screened prior to entry in the facility. Please keep your mask on when in the facility. If you are ill, please postpone your visit until you are well.

We ask that you, along with our residents and staff do all that you can to support our community by following the recommendations set forth by the CDC:

- Social Distancing/staying home if possible
- Washing hands for 20 seconds with soap and water or alcohol-based hand rub
- Wear a mask or face covering when indoors if with people that are not part of your household
- Self-isolating if showing any signs or symptoms of COVID-19
- Seek medical assistance as necessary
- If you notice symptoms, please notify anyone you have had close contact with in the 2 days prior.
- Locate or remain up-to-date on COVID-19 vaccinations and obtain additional booster doses as directed.

Thank you all for your understanding and support. We will continue to provide updates.

Regards,

Chelsea Phillips

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