

ROCK COUNTY, WISCONSIN



Rock Haven Nursing Home
P. O. Box 920
Janesville, Wisconsin 53547-0920
608-757-5000
FAX 608-757-5026

URGENT MEMORANDUM

DATE: August 1, 2022

TO: All Rock Haven Community Members

FROM: Chelsea Phillips, RN Infection Preventionist

RE: Resident visitation

Dear Rock Haven Community Members,

This memo is just a friendly reminder about visiting your loved one while here at Rock Haven.

While numbers have gone down with the support of vaccines, masking, isolating while having symptoms and social distancing - we are still not in the clear yet. Our residents love having visitors. It brings a smile to their face to see a familiar face, hear their voice and see them in person after being restricted for so long. We know you enjoy coming to visit them as well. Staff enjoy seeing the smiles on resident's faces when they've had a visitor.

For Rock Haven to be able to continue these visits we ask that you adhere to the following:

1. Remember to be screened prior to your visit. This is to check for symptoms of Covid-19, possible exposure to Covid or if you have recently had a positive Covid test. Please follow CDC guidelines if you have one of the above listed.
2. Masks are required during your visit here. If you've forgotten yours don't worry, we have extra. If you are bringing small children, masks are encouraged for age 2 and above. We love practicing hand hygiene! So show us your skills by using our hand sanitizer at the time of your screening.

3. We'd love for you to visit in our beautiful courtyard. Our maintenance department has worked hard to provide us with some lovely and different types of plants and flowers. We can also accommodate a porch visit on one of our units. If the weather is not appropriate, visits can still be done in your loved one's room.
4. Visits may occur outside of the resident's room if you are wearing a mask and social distancing from other residents. This may need to be revoked without notice. Please do not leave your loved one's unit.
5. If you'd like to enjoy a meal with your loved one, please remember to social distance away from other residents at the table.
6. If meeting in person is not an option, with the help of social media, we can accommodate a virtual visit. Please call us to inquire about setting one up.

Thank you all for your understanding and support. We will continue to provide updates.

Regards,

Chelsea Phillips

Chelsea Phillips RN IP
Rock Haven Skilled Nursing Facility
Chelsea.Phillips@co.rock.wi.us
(608) 757-5235

Natalie Rolling Edlebeck

Natalie Rolling-Edlebeck M.F.A., MSW
Major, United States Army (retired)
Licensed Nursing Home Administrator
Rock Haven Skilled Nursing Facility
Natalie.RollingEdlebeck@co.rock.wi.us
(608) 757-5114