

RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS

Charmian Klyve  
INITIATED BY

April Heim  
DRAFTED BY

Human Service Board  
SUBMITTED BY

March 30, 2016  
DATE DRAFTED



**TO RECOGNIZE ECONOMIC SUPPORT STAFF**

1 **WHEREAS**, Economic Support staff administer difficult, complex, and ever-changing public  
2 assistance programs to the citizens of Rock County; and,  
3

4 **WHEREAS**, our system of delivery has changed to a consortium model as of January 1, 2012  
5 and the staff have adapted to that ever-changing model; and,  
6

7 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility  
8 and consistently deliver timely and accurate benefits and payments based on various  
9 entitlement and non-entitlement programs. Customer contacts are made in a courteous,  
10 professional manner and staff continue to maintain a high quality of customer service even  
11 during times of increasing caseloads. ES staff meet with individuals and families in crisis  
12 every day. In addition to providing services that this agency offers, staff work collaboratively  
13 with other community organizations to provide these individuals and families with resources  
14 they need to resolve emergency needs as well; and,  
15

16 **WHEREAS**, these staff work with individuals and families to help provide essential human  
17 services, especially for those who are least able to help themselves. Through the  
18 conscientious efforts of these staff, more children and adults in our community have medical  
19 coverage and a healthier future; and,  
20

21 **WHEREAS**, Economic Support staff play a major role in promoting self-sufficiency, and  
22 work toward relieving the effects of poverty and improving the quality of life for residents of  
23 Rock County; and,  
24

25 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock  
26 County, wishes to recognize Economic Support staff for their overall performance and  
27 dedicated service to the citizens of Rock County.  
28

29 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors,  
30 duly assembled this 14<sup>th</sup> day of APRIL 2016, does hereby recognize the Economic  
31 Support staff for their dedication and excellence in the work they do.  
32

33 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish  
34 a copy of this resolution to all Economic Support staff.

Respectfully Submitted,

HUMAN SERVICES BOARD

Brian Knudson  
Brian Knudson, Chair

Sally Jean Weaver Landers  
Sally Jean Weaver-Landers, Vice Chair

Terry Fell  
Terry Fell

Linda Garrett  
Linda Garrett

William Grahn  
William Grahn

Ashley Kleven  
Ashley Kleven

Kathy Schulz  
Kathy Schulz

Terry Thomas  
Terry Thomas

Absent  
Shirley Williams

16-4A-540