

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Charmian Klyve
INITIATED BY



Carla Haigh
DRAFTED BY

Human Service Board
SUBMITTED BY

April 2, 2013
DATE DRAFTED

RECOGNIZING ECONOMIC SUPPORT STAFF

1 **WHEREAS**, Economic Support staff administer difficult, complex, and ever-changing public
2 assistance programs to the citizens of Rock County; and,
3

4 **WHEREAS**, our system of delivery has changed to a consortium model as of January 1, 2012
5 and the staff have adapted to that ever-changing model; and,
6

7 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility
8 and consistently deliver timely and accurate benefits and payments based on various
9 entitlement and non-entitlement programs. Customer contacts are made in a courteous,
10 professional manner and staff continue to maintain a high quality of customer service even
11 during times of increasing caseloads. Due to the continued affects of the economic crisis,
12 caseloads have remained high and yet ES staff have managed to maintain an exceptional
13 FoodShare payment accuracy rate. ES staff meet with individuals and families in crisis every
14 day. In addition to providing services that this agency offers, staff work collaboratively with
15 other community organizations to provide these individuals and families with resources they
16 need to resolve emergency needs as well; and,
17

18 **WHEREAS**, these staff work with individuals and families to help provide essential human
19 services, especially for those who are least able to help themselves. Through the
20 conscientious efforts of these staff, more children and adults in our community have medical
21 coverage and a healthier future; and,
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23 **WHEREAS**, Economic Support staff play a major role in promoting self-sufficiency, and
24 work toward relieving the effects of poverty and improving the quality of life for residents of
25 Rock County; and,
26

27 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock
28 County, wishes to recognize Economic Support staff for their overall performance and
29 dedicated service to the citizens of Rock County.
30

31 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors,
32 duly assembled this 11th day of April 2013, does hereby recognize the
33 Economic Support staff for their dedication and excellence in the work they do; and
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35 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish
36 a copy of this resolution to all Economic Support staff.

Respectfully Submitted,

13-4A-307

RECOGNIZING ECONOMIC SUPPORT STAFF

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HUMAN SERVICES BOARD

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Brian Knudson, Chair

Sally Jean Weaver Landers
Sally Jean Weaver-Landers, Vice-Chair

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Terry Fell

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Ashley Kleven

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Phillip Owens

ABSENT
Terry Thomas

ABSENT
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