

**RESOLUTION  
ROCK COUNTY BOARD OF SUPERVISORS**

Human Services Board  
INITIATED BY

Human Services Board  
SUBMITTED BY



Phil Boutwell, HSD Deputy Director  
DRAFTED BY

December 7, 2011  
DATE DRAFTED

**Authorizing 2012 Income Maintenance Contract Between the Department of Health Services (DHS) and the Southern Consortium**

1 **WHEREAS**, 2011 Wisconsin Act 32 modifies current law relating to the authorization for DHS to enter  
2 into contracts with individual counties for Income Maintenance (IM) program administration services and  
3 instead authorizes the formation of county-based regional consortia and further authorizes the consortia to  
4 enter into a contract with DHS related to the provision of services; and,  
5

6 **WHEREAS**, Wisconsin Act 32 directs that each county with a population of less than 750,000  
7 participate in a multi-county consortium that is approved by DHS; and,  
8

9 **WHEREAS**, on September 14, 2011 the Rock County Human Services Board approved submission of a  
10 Letter of Intent to make application to DHS as the seven-county Southern Consortium composed of  
11 human and/or social services agencies representing Crawford, Grant, Green, Iowa, Jefferson, Lafayette,  
12 and Rock Counties, and that the Rock County Human Services Department would act as the lead agency  
13 of the said Consortium; and,  
14

15 **WHEREAS**, on October 28, 2011 DHS certified the Southern Consortium's application to administer IM  
16 programs for the participating counties and explained that the organizational and operational details  
17 would be defined in the upcoming IM contract; and,  
18

19 **WHEREAS**, on behalf of the ten IM consortia, the Wisconsin Counties Association and the Wisconsin  
20 Counties Human Services Association successfully negotiated contract language with DHS that is  
21 acceptable to the Associations and the State; and,  
22

23 **WHEREAS**, DHS and the Southern Consortium are directed by Wisconsin Statutes, s. 49.78 to enter into  
24 a contract for Income Maintenance Services provided by the Consortium for the period January 1, 2012  
25 through December 31, 2012.  
26

27 **NOW, THEREFORE, BE IT RESOLVED** that the Rock County Board of Supervisors duly assembled  
28 this 15<sup>th</sup> Day of December 2011, does hereby authorize the Rock County Human  
29 Services Department to serve as the Lead Agency on behalf of the Southern Consortium; and,  
30

31 **BE IT FURTHER RESOLVED** that Rock County is authorized to sign the Income Maintenance  
32 Contract between the Department of Health Services and Rock County, as the Southern Consortium lead  
33 agency.

11-12A-536

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Respectfully submitted,

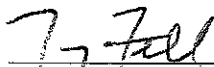
## Human Services Board



Brian Knudson, Chair



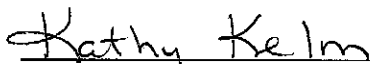
Sally Jean Weaver-Landers, Vice Chair



Terry Fell

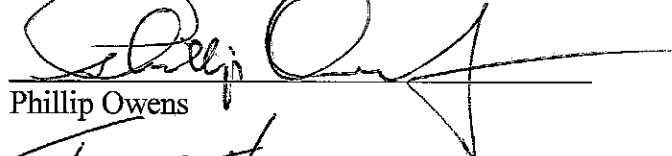


Robert Fizzell

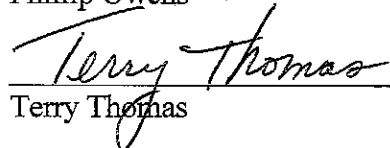


Kathy Kelm

Vacant



Phillip Owens



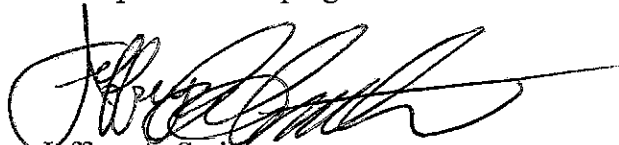
Terry Thomas

Asent

Marvin Wopat

## FISCAL NOTE:

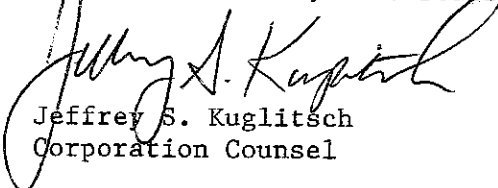
Sufficient funding is included in Human Services' 2012 budget for this program. Please refer to the County Administrator's comments in the 2012 Recommended Budget document for a detailed description of this program.



Jeffrey A. Smith  
Finance Director

## LEGAL NOTE:

The County Board is authorized to take this action pursuant to secs. 59.01, 59.51, 49.78 and 66.0301, Wis. Stats.



Jeffrey S. Kuglitsch  
Corporation Counsel

## ADMINISTRATIVE NOTE:

Recommended.



Craig Knutson  
County Administrator

## Executive Summary

Under current law, DHS has delegated certain duties and responsibilities related to the administration of the Income Maintenance Program to counties. As part of the Governor's budget proposal, responsibility for administration of the IM program would have transferred to DHS effective January 1, 2012. Counties offered the Legislature an alternative to state takeover of the Income Maintenance duties. That alternative, which was passed in the adopted State Budget calls for counties to work cooperatively in creating regional consortia to operate the Income Maintenance Program.

There are 10-consortia statewide, one of which is the Southern Consortium composed of Crawford, Grant, Green, Iowa, Lafayette, Jefferson and Rock Counties. The Resolution authorizes Rock County to participate as the lead agency in a seven-member Southern Consortium. Furthermore, it authorizes Rock County to sign the **Income Maintenance Contract between DHS and the Southern Consortium**. That is the first of three agreements that the County Board is asked to consider.

There are some key provisions of the agreement that are noteworthy. The one-year contract is a 45-page document that gives more equal footing between the Consortium and DHS with respect to service delivery and service changes than the current State/County contract. It lays out the provision of services and responsibilities in a clear and understandable fashion. The Consortium has protections that require written notification of changes that have material fiscal or workload impacts. The agreement requires both parties to work cooperatively on automated systems. This provision is important given that a key component of customer service goes through the call center, which relies on state owned software and vendor contracts. It describes the terms for reimbursements for Consortium partner counties that flow through the lead agency. Performance standards for the call/change center are established that are reasonable, meaningful and achievable.

It is recommended that the County Board authorize the Human Services Department to serve as the lead agency in the Southern Consortium and authorize the signing of the agreement.

There will be another Resolution coming to the County Board in the near future that requests authorization of two additional agreements that pertain to the Southern Consortium. That Resolution will authorize an **Income Maintenance Consortium Contract**. In essence, it is a 7-party agreement that spells-out the relationship between the lead agency and the other counties. Included are a governance structure and conflict resolution procedures. That resolution will also authorize an **Addendum to Consortium Contract**. There will be 6-Addendums that contain specific terms between Rock County and Crawford, Grant, Green, Iowa, Lafayette, and Jefferson Counties. The Addendums are different because each county's resource commitment is different based on the size of its caseload and specialized services it offers to the Consortium. The details of the agreements should be finalized in time for a resolution for Board consideration in late December or early January.