

**RESOLUTION
ROCK COUNTY BOARD OF SUPERVISORS**

Charmian Klyve
INITIATED BY

Cindy Sutton
DRAFTED BY

Human Service Board
SUBMITTED BY

February 17, 2010
DATE DRAFTED



TITLE

RECOGNIZING ECONOMIC SUPPORT AND WISCONSIN WORKS STAFF

1 **WHEREAS**, Economic Support and Wisconsin Works (W-2) staff administer difficult, complex, and ever-
2 changing public assistance programs to the citizens of Rock County; and,
3

4 **WHEREAS**, these staff successfully manage extremely high caseloads, determine eligibility and consistently
5 deliver timely and accurate benefits and payments based on various entitlement and non-entitlement programs.
6 Customer contacts are made in a courteous, professional manner and staff continue to maintain a high quality of
7 customer service even during times of increasing caseloads, economic issues and additional State quality
8 assurance mandates. Due to the economic crisis, caseloads are higher than they have been in the past and yet ES
9 staff have managed to maintain a 100% FoodShare payment accuracy rate over the past year. ES staff meet with
10 families in crisis every day. In addition to providing services that this agency offers, staff work collaboratively
11 with other community organizations to provide these families with resources they need to resolve emergency
12 needs as well; and,
13

14 **WHEREAS**, these staff work with individuals and families to help provide essential human services, especially
15 for those who are least able to help themselves. Through the conscientious efforts of these staff, more children in
16 our community have medical coverage and a healthier future; and,
17

18 **WHEREAS**, Economic Support and Wisconsin Works Staff play a major role in promoting self-sufficiency, and
19 work toward relieving the effects of poverty and improving the quality of life for residents of Rock County; and,
20

21 **WHEREAS**, the Rock County Board of Supervisors, representing the citizens of Rock County, wishes to
22 recognize Economic Support and Wisconsin Work staff for their overall performance and dedicated service to
23 the citizens of Rock County.
24

25 **NOW THEREFORE BE IT RESOLVED** that the Rock County Board of Supervisors, duly assembled this ^{25th}
26 day of March, 2010, does hereby recognize the Economic Support and Wisconsin Works Staff for
27 their dedication and excellence in the work they do; and,
28

29 **BE IT FURTHER RESOLVED** that the County Clerk be authorized and directed to furnish a copy of this
30 resolution to all Economic Support and Wisconsin Works Staff.

Respectfully Submitted,

HUMAN SERVICES BOARD

Brian Knudson
Brian Knudson, Chair

Susan Masterson
Susan Masterson

Absent
Sally Jean Weaver-Landers, Vice Chair

Absent
Minnie Murry

Jennifer Bishop
Jennifer Bishop

Phillip Owens
Phillip Owens

Terry Thomas
Terry Thomas

Absent
Marvin Wopat

William N. Grahn
William Grahn

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