

ROCK COUNTY, WISCONSIN



Rock Haven Nursing Home
P. O. Box 920
Janesville, Wisconsin 53547-0920
608-757-5000
FAX 608-757-5026

URGENT MEMORANDUM

DATE: September 28, 2021

TO: Rock Haven Residents and Families

FROM: Natalie Rolling Edlebeck, Nursing Home Administrator

RE: Visitation at Rock Haven

Dear Rock Haven Residents and Families:

Rock Haven continues efforts to promote safety, dignity, and overall quality of life for our residents by providing an environment that is free of unnecessary risks. As we see continued rises in COVID-19 cases in our community, we have put into place preventative measures to reduce the chances of introduction of COVID-19 into the setting, while mitigating the unintentional consequences of social isolation from family and loved ones.

Effective October 4, 2021, we are asking visitors to plan ahead by scheduling visits with our website <https://www.signupgenius.com/go/10c0d48a9ad28a4fec34-personal>. Visits can be scheduled from 8am-7pm, 7 days per week. We do not want our need to provide care to interfere with a pleasant visit. If staff intervention is needed for safe consumption of meals, we ask that you avoid visits at mealtime. If you are having difficulties scheduling a visit through the website, please contact the Recreational Therapy Director at 608-757-5308. Requests for visits outside of the scheduling options will be considered.

Screening will continue to take place at the front desk during business hours and at the unit entry after hours and on weekends. We want to remind visitors that masks are required at all time when in the facility. Visits are to take place in the resident's room unless another designated area has been prearranged. Visitors are not to be roaming the halls or socialize with staff and other residents. Please limit visits to 30-45 minutes. Call lights should be used to summons staff while visiting.

Thank you for your understanding and cooperation in our efforts to keep your loved one safe. Please feel free to contact me with any questions or concerns.

Thank you,

Natalie Rolling Edlebeck

Natalie Rolling-Edlebeck M.F.A., MSW
Major, United States Army (retired)
Licensed Nursing Home Administrator
Rock Haven Skilled Nursing Home Facility
Natalie.RollingEdlebeck@co.rock.wi.us
(608) 757-5114