



ROCK HAVEN

Title: (COVID-19) Indoor Resident Visitation	Policy Number:
Date of Issue: 9/28/2020	Date of Update: 4/12/2021
Policy Custodian: Administration	

- I. **Policy:** The facility promotes safety, dignity, and overall quality of life for residents by addressing the need to facilitate in-person visitation with family and loved ones during the COVID-19 public health epidemic. This policy is in consideration of revised QSO-20-39-NH, which supersedes and replaces previously issued guidance and recommendations regarding visitation as of March 10, 2021. It is supplemental to the facility's *(COVID-19) Visitation Policy and Procedure*.

- II. **Purpose:** The facility recognizes the effect of not having in-person visitation on resident's physical, mental, and psychosocial well-being. The policy intends to give clear guidance on how to appropriately accommodate indoor visitation at the facility. This includes the ability to accommodate in room visitation. All indoor visitation will take place in the resident's room.

- III. **Procedure:**
 - A resident or the visitor will visit <https://www.signupgenius.com/go/10c0d48a9ad28a4fec34-personal> to sign up for an indoor visit. Sign Up Genius is an online scheduling platform that requires internet access. If an inquiry does not have internet access they are able to schedule a time slot with the activity director or designee by calling (608) 757-5308.
 - An indoor visit may be scheduled on all days of the week between 10:00 AM and 7:00 PM, with exclusions during meal times i.e. 11:00 AM to 1:00 PM and 5:00 to 6:00 PM. The size of the facility allows for six residents per unit to have an indoor visit per day, a total of twenty four indoor visits a day. Due to room size and social distancing, we can only allow two visitors per visit.
 - The unit manager or designee will be given a daily schedule of indoor visits by the Recreation Therapy director.
 - On the date of the visit, the visitor will approach the family entrance of the resident's unit where they will be screened in the same manner as all facility staff and visitors by unit staff. The screen will include a temperature check and questions about current signs and symptoms, including but not limited to; loss of test and smell, shortness of breath, cough, sore throat, and recent exposure to an individual diagnosed with COVID-19. The visitor will also be asked to consent to a rapid COVID-19 test. The facility will allow visitors who are unvaccinated and or decline to have a COVID-19 test enter the facility.
 - A procedure mask will be provided for the visitor to wear at all times while in the facility. Cloth face coverings will not be allowed. Hand hygiene supplies will be made available for the visitor to use during the screening process.
 - Upon completion of the screening process, the visitor must go directly to the resident room.



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- Indoor visits will be one hour in duration. The visitor is responsible for using the resident's call light to notify the visit has ended. Staff will answer the call light and assist the visitor to the family entrance door. After the visit, the visitor will be reminded of the posted instruction for monitoring themselves for COVID-19 signs and symptoms for 14 days. The posting will also have contact information of the Infection Preventionist to call if signs and symptoms were to develop. Note: If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand-hygiene before and after. Regardless, visitors should physically distance from other residents and staff in the facility.
- The indoor visitation will be documented in the residents' electronic medical record as an activity by unit nurse.
- If a visitor cannot adhere to the Core Principles of COVID-19 Infection Prevention, such as using appropriate personal protective equipment, hand hygiene, or social distancing of at least 6 feet they will be asked to leave or will not be permitted to visit.

Administrator

Medical Director