

**ROCK COUNTY, WISCONSIN**

Rock Haven Nursing Home  
P. O. Box 920  
Janesville, Wisconsin 53547-0920  
608-757-5000  
FAX 608-757-5026

**URGENT MEMORANDUM**

**DATE:** April 19, 2021

**TO:** Rock Haven Residents and Families

**FROM:** Natalie Rolling Edlebeck, Nursing Home Administrator

**RE:** 3 or More New Onset Respiratory Symptoms within 72 Hours and Updates

Dear Rock Haven Residents and Families:

Rock Haven would like to share that we have had 3 or more staff members or residents with new onset respiratory symptoms within 72 hours. We have not had a resident test positive for COVID-19 since January 14, 2021. Our last staff case tested positive on March 25, 2021. We're currently following all Centers for Disease Control and Prevention (CDC) guidance, as well as, guidance from the Centers of Medicare and Medicaid Services (CMS). This includes all staff members adhering to the "Criteria for Return to Work for Health Care Personnel with Confirmed or Suspected COVID-19" guidance issued by the CDC before returning to work. In addition, all residents who experience signs or symptoms of COVID-19 are immediately quarantined to their room pending a negative COVID-19 test and improvement in signs and symptoms.

We are continuing to follow the practices below to ensure the safety of residents and staff:

- All residents and staff are tested twice weekly for COVID-19;
- Prior to each shift, staff wash their hands, take their temperature, and answer a series of questions to ensure they are not exhibiting any known COVID-19 symptoms;
- Staff are required to participate in hand washing, personal protective equipment, and disinfecting audits;
- We conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines. This includes increasing the daily volume of cleaning done in common, medical and residential areas. All protective and medical equipment are thoroughly cleaned and disinfected according to manufacturer instructions;
- Residents and staff maintain 6 feet of social distance when not providing direct care and all gatherings are limited in size;
- Lastly, all employees continue to wear face shields and procedure masks for the entirety of their shift, and residents are encouraged to remain in their rooms, wear a mask outside their room and are monitored 3x per day for new onset of respiratory symptoms.

At this time we will continue with in-room visitations. A memorandum was sent to all residents and families regarding the procedure for signing up for visits. If you need assistance in

**ROCK COUNTY, WISCONSIN**

Rock Haven Nursing Home  
P. O. Box 920  
Janesville, Wisconsin 53547-0920  
608-757-5000  
FAX 608-757-5026

navigating the website to sign up or do not have internet access please contact the Recreation Therapy Director, Melanie Godding, at (608) 757-5308 or [melanie.godding@co.rock.wi.us](mailto:melanie.godding@co.rock.wi.us). An antigen Point of Care COVID19 test will be offered to anyone entering the facility. Please arrive 15-20 minutes ahead of scheduled visits to allow time for this test. To monitor all persons entering the facility and limit movement within a unit, we ask that families do not show for unplanned visits.

We will continue to provide updates with as much information as we can on our efforts to combat COVID-19 and how we are best caring for our residents.

Please feel free to contact me with any questions or concerns.

Thank you,

*Natalie Rolling Edlebeck*

Natalie Rolling-Edlebeck M.F.A.  
Licensed Nursing Home Administrator  
Rock Haven Skilled Nursing Home Facility  
[Natalie.RollingEdlebeck@co.rock.wi.us](mailto:Natalie.RollingEdlebeck@co.rock.wi.us)  
(608) 757-5114