

ROCK COUNTY, WISCONSIN



Rock Haven Nursing Home
P. O. Box 920
Janesville, Wisconsin 53547-0920
608-757-5000
FAX 608-757-5026

URGENT MEMORANDUM

DATE: February 24, 2021

TO: Rock Haven Residents and Families

FROM: Sara Beran, Interim Nursing Home Administrator

RE: Three Individuals with Signs or Symptoms and Updates

Dear Rock Haven Residents and Families:

Rock Haven would like to share that we have had three or more residents or staff members with new onset respiratory symptoms within 72 hours. We're currently following all Centers for Disease Control and Prevention (CDC) guidance, as well as, guidance from the Centers of Medicare and Medicaid Services (CMS). This includes all staff members adhering to the "Criteria for Return to Work for Health Care Personnel with Confirmed or Suspected COVID-19" guidance issued by the CDC before returning to work. In addition, all residents who experience signs or symptoms of COVID-19 are immediately quarantined to their room pending a negative COVID-19 test and improvement in signs and symptoms.

We are continuing to follow the practices below to ensure the safety of residents and staff:

- All residents and staff are tested twice weekly for COVID-19;
- Prior to each shift, staff wash their hands, take their temperature, and answer a series of questions to ensure they are not exhibiting any known COVID-19 symptoms;
- Staff are required to participate in hand washing, personal protective equipment, and disinfecting audits;
- We conduct a rigorous sanitation regimen that follows, and in some cases exceeds, all state and federal guidelines. This includes increasing the daily volume of cleaning done in common, medical and residential areas. All protective and medical equipment are thoroughly cleaned and disinfected according to manufacturer instructions;
- Residents and staff maintain 6 feet of social distance when not providing direct care and all gatherings are limited in size;
- Lastly, all employees continue to wear face shields and procedure masks for the entirety of their shift, and residents are encouraged to remain in their rooms, wear a mask outside their room and are monitored 3x per day for new onset of respiratory symptoms.

A memorandum was sent to all residents and families regarding indoor visitation. If you need assistance in navigating the website to sign up or do not have internet access please contact the Recreation Therapy Director, Melanie Godding, at (608) 757-5308 or melanie.godding@co.rock.wi.us. Please remember to arrive 20 minutes early to your reserved time slot for the rapid COVID-19 test. Other avenues for visits or available, contact Gail Sullivan

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(608) 757-5325 to schedule a visit through FaceTime, Zoom, Google Duo, phone calls, or a vestibule visit.

We will continue to provide updates with as much information as we can on our efforts to combat COVID-19 and how we are best caring for our residents.

Please feel free to contact me with any questions or concerns.

Thank you,

Sara Beran

Sara Beran, RN
Interim Nursing Home Administrator
(608) 757-5332