



ROCK COUNTY HUMAN SERVICES BOARD MEETING
Wednesday, July 8, 2015 – 4:30 P.M.

Call to Order: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, July 8, 2015, in the 3rd Floor Conference room at the Rock County Health Care Center, Janesville, Wisconsin.

Committee Members Present: Chair Brian Knudson, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Terry Fell, Supervisor; William Grahn, Supervisor; Linda Garrett, Supervisor; Ashley Kleven, Citizen Representative; and Terry Thomas, Supervisor (in at 4:45).

Committee Members Absent: Shirley Williams, Citizen Representative; and Kathy Schulz, Supervisor.

Staff Present: Charmian Klyve, Director; Phil Boutwell, Deputy Director; Sara Mooren, Administrative Services Division Manager; Lance Horozewski, Children Youth and Families (CYF) Division Manager; and Kate Flanagan, MHA/ODA Division Manager.

Others Present: None.

Approval of Agenda: Supervisor Fell moved the agenda to the floor, seconded by Citizen Representative Weaver-Landers. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of June 24, 2015: Citizen Representative Weaver-Landers moved the minutes to the floor, seconded by Citizen Representative Kleven. Supervisor Garrett clarified on page two while talking to Mr. Hicks she stated she would like the cost analysis of refurbishing the building versus the tear down process. Ms. Klyve requested correcting the Youth Aids amount on page three to \$126,000. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

Submission of Committee Requests: Supervisor Grahn stated there was a credible bomb threat at the Capital today.

Approval of Contracts, Transfers, and/or Encumbrances: Supervisor Grahn moved two encumbrances and four transfers to the floor, seconded by Supervisor Garrett. Ms. Mooren explained the transfers and encumbrances in detail and responded to questions. The encumbrances and transfers were unanimously approved. APPROVED.

Approval of Bills: Supervisor Fell moved the bills to the floor, seconded by Citizen Representative Kleven. Ms. Mooren presented the bills for approval.

ADM	66,244.12
CPS	2,119.57
ADM	2,753.12

The bills were unanimously approved. APPROVED.

2014 Annual Report – Children, Youth and Families (CYF) Overview: Mr. Horozewski explained in the calendar year 2014 the Child Protective services (CPS) and the Juvenile Justice services (JJS) merged forming the Children, Youth and Families (CYF) Division. The Division focused on Organizational Effectiveness (OE). The Department of Children and Families (DCF) awarded Rock County a grant for technical assistance to move forward with Organizational Effectiveness (OE). Many CYF staff were chosen from all levels in the Division to commit to at least one year of being part of the OE group. The Organizational Effectiveness leaders from the State Partnership program lead them through the OE project. Mr. Horozewski distributed a handout on the OE group accomplishments. We developed the CYF mission, roles and values. The mission of the CYF Division is to empower families and youth by building upon strengths through services and relationships that center on family, encourage hope and establish a supportive team that ensures safety within the family and community.

The CPS Initial Assessment staff and JJS staff shadowed each other to learn what each other's job responsibilities. Through the OE project, they created and adopted the 360 evaluation for CYF Supervisors and Program Managers. The evaluation addresses all aspects of their job and includes feedback from other supervisors and staff. The OE group still meets to create steps to continue to accomplish our mission. We wish all staff could be trained in the OE group. Some staff have moved out of the group and others have moved into the group. Supervisor Garrett asked how many people are in the group. Mr. Horozewski advised there are 23 people in the group which consists of: multiple staff from CPS Initial Assessment and Ongoing, several Juvenile Justice staff including the YSC, and one person representing SubCare and one Mental Health. Supervisor Garrett asked how it was determined who would be chosen for the OE group. Mr. Horozewski advised we wanted someone from all levels in the Division. We chose some staff who were positive about OE and others who were not. We wanted to have different perspectives in the group. Supervisor Garrett asked how CYF staff who are not included in the group are given information. Mr. Horozewski advised we post information on a bulletin board, distribute the OE meeting minutes and there is a Newsletter of what is accomplished every month. We speak about it at our Division meetings as well.

Supervisor Grahn asked about the Morale Committee. Mr. Horozewski advised the Morale Committee was really jumpstarted again about two years ago when two staff became lead champions for the committee. They are doing an excellent job at organizing fundraising events, and staff appreciation events. Supervisor Grahn asked about social worker burnout. Mr. Horozewski explained in the JJS there is significant longevity of staff. In CPS there is a 35% turnover rate which is near the national average. The CPS social workers have a difficult job with high workloads, much paperwork and turnover is high. We are trying to do the best we can to combat turnover and the Morale Committee is part of that.

2014 Annual Report – Mental Health/Alcohol and Other Drug Abuse (MH/AODA): Ms. Flanagan talked about the four key areas in the MH/AODA Division highlight in 2014. The Crisis Intervention and Stabilization is the hub of the Division and is a 24/7, 365 day a year operation. Our stabilization includes residential stabilization which is Harper's Place and crisis case management. A key initiative in calendar year 2014 was the implementation of the Jail Reentry program. Through the Behavioral Health Redesign Steering Committee (BHRDSC), we received a federal grant to work on Mental Health (MH) Criminal Justice collaboration by helping individuals in the jail who have serious mental illness. We provide support for them while in jail and upon reentry into the community to help them get the treatment services and other stabilization services they need. We have a case manager under this grant that works in the jail and in the community to help provide services. This is a great example of collaboration between the HSD and the Sheriff's Department on targeting a high risk population. We have grant funding for another year then we will look at our data and our outcomes to see whether it is worth continuing. We currently have served 46 individuals.

In calendar year 2014, we really worked to integrate the Outpatient Mental Health services and the Substance Abuse services and not silo them. Best practice is integrated care, so we made organizational changes to make that happen. A key area of growth was the beginning of the

implementation of drug court treatment services. We are working with other county stakeholders to improve treatment services for our specialty court populations who have addictions and mental illness. We have implemented OWI court and now we are taking on drug court. We also support services to the Veterans office with some drug testing. We consolidated AODA treatment court programming to a clinic on Court Street. We have medically assisted treatment through psychiatry implemented through the TAP program. We are working on comprehensive mental health co-occurring care and case management for all clients in the outpatient area.

The Community Recovery Program area serves individuals with serious mental illness living in the community. These individuals may be at risk for hospitalization or incarceration due to mental illness and are under intensive supervision and team based interventions with the Community Support Program (CSP). Our big focus in this area for calendar year 2014 was to become a certified Comprehensive Community Services (CCS) program. This CCS program serves children through the elderly to provide services to people who fall between the gap of not needing the high level of CSP services but who need more support than outpatient services. If Medical Assistance (MA) eligible the services are 100% MA reimbursed for all of our costs. We are in the early stages of CCS implementation but have completed county certification and regional certification in concert with Walworth and Jefferson. Our regional CCS program is named the Jefferson, Rock, Walworth (JRW) CCS. The State encourages regionalization and our goal is for consumers to have the same access to care across all the three counties. Our biggest focus is to increase our contracted providers for CCS. We want clients to have access to a large variety of psychosocial rehab services. Supervisor Grahn asked if Rock County is the lead of the region. Ms. Flanagan explained there is not a lead county we are equal partners. Jefferson and Walworth have been previously CCS certified, so we are learning from them. Supervisor Garrett asked how CCS participant services are different than CSP services. Ms. Flanagan explained any services covered under CCS has to be for rehabilitation not "maintenance" services. It is about recovery and moving forward. The CSP program doesn't have the psychosocial rehabilitation requirement. The CCS services include employment services, peer support, skills based services, specialized treatment, mental health therapy, trauma treatment, attachment therapy and basically the consumer can pick providers for their service plan. Whereas, the CSP client has an array of services but they are provided within the team. We are trying to contract with more providers for services but the challenge is CCS providers must be certified and go through a lot of training, we have to go over the documentation which some providers are not interested in doing. We have contracts with Crossroads, Janesville Psychiatric Clinic and Moving on. Our goal is to get providers from the other counties who are already certified to contract with Rock County as well. The Clinical Services for Children and Families includes an array of treatment, stabilization and case management, with a focus on mental health treatment services.

In 2014, we applied and received the award for the PATHS grant and implemented the PATHS program to serve homeless youth. Ms. Flanagan was notified today that we were the PATHS program WISCAP winner. There will be an award ceremony in recognition of the great success we are having with the program in the community and with youth in large part to the work of Jenna Singer.

Overall, the Behavioral Health Redesign Steering Committee (BHRDSC) has given us smart goals to help us know where to prioritize our services. Chair Knudson thanked Kate and asked her to let the Board know when the award will be received.

Director's Report:

Budget Updates: Nothing has changed in the State budget for Human Services since the last Board meeting. No additional news to report.

We continue to look at the Youth Services Center (YSC) as a resource. As a result we are looking at the architectural design to remove a wall between two of the pods to create a large program area. We are waiting to hear back from General Services who contracted with a firm to find out if the wall can be removed. We want a larger area for youth to work on school and other activities. Right now we have a worker assigned to each pod, but if more work can be done in a larger collaborative program setting, it may enable us to be more efficient in the use of staff. Mr. Boutwell advised this

project is in our County 2016 Capital Improvement Plan (CIP). If it is feasible, we may ask to proceed with the project in the near future.

The HSD Board was provided with a pamphlet on the YSC arts project. Supervisor Grahn asked about the art funding Carrie Gerber talked about when she was last at the HSD Board meeting. The funds of approximately \$1,000 to \$1,500 have been allocated from the operating budget for this program. Supervisor Garrett added that she will be talking to Ms. Flanagan and Ms. Cottingham about possibly developing an art program similar to that at YSC for CSP and/or CCS clients particularly those experiencing trauma.

Supervisor Garrett announced there is going to be a Mass Incarceration workshop taking place in Beloit at the Emmanuel Church on July 25th. Chair Knduson advised Supervisor Garrett to contact Marilyn Bondehagen to possibly get the info out in the Piece of the Rock. Supervisor Garrett asked if there are any funds available for tables for this event. Ms. Klyve explained we don't have anything budgeted, but CJCC may be interested and perhaps information can be shared with Elizabeth Pohlman-McQuillan. Ms. Garrett will get fliers to Jodi Parson to scan to various HSD locations and will be posted.

Ms. Klyve advised we are likely to make a request for additional AODA funding from the general fund. Our budget is insufficient to treat those in need of treatment the rest of the year. We had an increase in heroin cases and high need AODA treatment cases. We project that the request might be the first meeting in August. We are evaluating the exact amount to request. We are also looking at our AODA budget for 2016 to do what we can to ensure people are provided service.

The next HSD Board meeting will be held at the Job Center, in Room D/E. Ms. Heim will present the Economic Support Annual Report. Mr. Leu will be available to answer questions about the vacant Rock Haven building. The Public Hearing will follow at 6:00 p.m. in Room K.

Next Meeting: Wednesday, July 22, 2015 at 4:30 p.m., at the Rock County Job Center, Room D/E, Janesville, Wisconsin.

Adjournment: Supervisor Fell motioned to adjourn, seconded by Citizen Representative Weaver-Landers with unanimous approval at 5:22 p.m.

Jodi Parson, Administrative Secretary

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