



ROCK COUNTY HUMAN SERVICES BOARD MEETING

Wednesday, May 9, 2012 – 4:30 P.M.

Call to Order: Chair Knudson called the meeting to order at 4:30 p.m. on Wednesday, May 9, 2012, in the 3rd Floor Conference Room in the Rock County Health Care Center, Janesville, Wisconsin.

Committee Members Present: Brian Knudson, Supervisor; Phillip Owens, Supervisor; Kathy Kelm, Citizen Representative; Terry Thomas, Supervisor; Sally Jean Weaver-Landers, Citizen Representative; Marvin Wopat, Supervisor; William Grahn, Supervisor; and Terry Fell, Supervisor.

Committee Members Absent: Shirley Williams, Citizen Representative.

Staff Present: Charmian Klyve, Director; Phil Boutwell, Deputy Director; Sara Mooren, Fiscal Operations Manager; Tim Zuehlke, Controller; Carla Blackcoon, ES Manager; Jennifer Thompson, LTS Manager; and Tom Selbert, Juvenile Justice Specialist.

Others Present: Steve Howland, County Board.

Approval of Agenda: Citizen Representative Sally Jean Weaver-Landers moved the agenda, seconded by Supervisor Grahn. Chair Knudson welcomed Supervisor Grahn back to the HSD Board. The agenda was unanimously approved. APPROVED.

Approval of Minutes of Human Services Board Meeting of April 25, 2012: Supervisor Owens moved the minutes as presented, seconded by Supervisor Fell. Citizen Representative Kelm requested changing her title from Supervisor to Citizen Representative under Approval of Minutes. Supervisor Owens requested more discussion from HSD Board members to be documented in the minutes. The minutes were unanimously approved. APPROVED.

Citizen Participation: None.

Election of Vice Chair: Supervisor Owens moved the election of Vice Chair, seconded by Supervisor Grahn. Supervisor Wopat moved to elect Sally Jean Weaver-Landers, seconded by Citizen Representative Kelm. Citizen Representative Weaver-Landers accepted. Supervisor Owens moved to close, seconded by Supervisor Wopat. Election of Sally Jean Weaver-Landers for Vice Chair of the Human Services Department Board was unanimously approved. APPROVED.

Approval of Contracts, Transfers, and/or Encumbrances: Citizen Representative Kelm moved the encumbrance, seconded by Citizen Representative Weaver-Landers. Ms. Mooren presented the encumbrance for approval, and responded to questions. The encumbrance was unanimously approved. APPROVED.

Approval of Bills: Mr. Zuehlke presented the bills for approval and responded to questions.

Interim Assist	3,063.20	Job Center	23,970.29
Juvenile Justice	826.00	AODA Inner City	38,387.42
AODA Block Grant	7,246.05		
W-2 Admin	3,634.40		

~~Supervisor Owens moved to approve the bills, seconded by Supervisor Fell with unanimous approval. APPROVED.~~

Report on Virtual PACE: Ms. Thompson distributed handouts and explained Wisconsin is one of fifteen states to receive the Virtual PACE federal grant. Wisconsin will receive \$1 million to pilot this Long-Term Care program. The program is for people with both Medicaid and Medicare eligibility. This new structure brings all health, hospitalization, behavioral health, palliative care, and long-term care services together in a coordinated manner. It should remove barriers, reduce fragmentation, and produce better health and social outcomes for these members while reducing costs.

Eligibility for Virtual PACE is very strict. Clients must be eligible for both Medicaid and Medicare, must be over 18 years of age, and reside in a nursing home. Instead of an MCO running the program as in Family Care, an ICO will assume that role for this program.

Ms. Thompson has asked for clarification from the state about clients that may be placed into a Mental Health institution. At this time there is not a clear answer if Virtual Pace dollars will be used for this.

There will be no functional screen for enrollment, because this will be a passive enrollment program. This means if a client fits the criteria they will automatically be enrolled in the program. Clients will be on retainment for six months but then could opt out. It is unclear when a client opts out if they will automatically go into the Waiver program. If they do that it could cause problems with the wait list. January 13, 2013, is the roll out date for the program for the Southern Wisconsin area.

Supervisor Thomas reported that the WCA Steering Committee still has many questions on the Virtual PACE program, and thanked Ms. Thompson for the information she provided. He will be contacting Sherry Gunderson, Director of the Rock County Nursing Home. Supervisor Owens requested clarification on whether this is a Federal program and who will pay for the program after start up. Ms. Thompson is unsure about the capitation rates but advised that Ms. Gunderson may know more about that.

IM Consortium Update: Ms. Blackcoon started with background information on the IM Consortium. She distributed a map of the IM Consortia throughout the state. Rock County is the Lead agency for the Southern Consortium. She explained they are attempting to find efficiencies and are dealing with a decrease in funding. Ms. Klyve added dollars were decreased significantly for IM services but counties pulled together and found ways to get the work done.

It was found at the federal level that the Enrollment Service Center run by the State was not in compliance with many Food Share cases. Since March, 4,000 cases have been transferred back to Rock County but no extra funding was given.

Each IM Consortium was required to have a Call Change Center. When calls come into the Call Change Center it is answered by Call Change Center staff from any county within the Consortium. The call statistics are monitored weekly, and last week there were 1,188 phone calls. Now that the counties have had some time to transition into the Call Change Center they are going to start looking at call volume. They are looking at Call Change Center staff possibly taking on more duties to help the regular ES worker's workload. Supervisor Owens suggested identifying where the calls are coming from and how many calls are coming in from each county. Ms. Blackcoon agreed and will be looking at call flow in the future.

Supervisor Wopat asked how many employees were added to the ES Division since they were given the 4,000 ESC cases. Ms. Klyve advised with the loss of dollars, we had to figure out how to do business differently in order to serve more clients with fewer dollars. The Call Change Center has alleviated ES workers from taking calls and they are looking at the six months reviews being processed through the Call Change Center to shift workload from the ongoing ES workers. Mr. Boutwell added they had no choice but to eliminate four AA positions and a Supervisor position. They did not want to eliminate any line staff and are trying to find efficiencies to help the ES workers. Supervisor Wopat is concerned about staff workloads and want the ES staff to know they are appreciated. Citizen Representative Weaver-Landers knows a Badger Care participant who has commented recently that service has improved and calls are answered much more quickly. Mr. Boutwell, Ms. Klyve and Ms. Blackcoon responded to questions and explained that staff are doing a good job and cooperation has been extraordinary throughout the Southern Consortium.

Ms. Blackcoon advised next week the MER (Food Share Administration) will be here to review the Food Share program. They will be reviewing our CIVIL Rights process, checking on if we have proper signage, and see how we are running the Food Share program.

Ms. Blackcoon distributed a handout of the BadgerCare changes that are coming on July 1, 2012.

Director's Report:

- ES/W-2 Caseload:

The W-2 numbers are currently at 179 cases.

Ms. Klyve commented on the handout of an article from the Milwaukee Journal Sentinel. The article was about the W -2 program and does appear to confirm that counties are not anticipated to run the W-2 program in 2013.

Ms. Klyve referred to another handout that was an article from the Beloit Daily News that reported on the CIT training that will take place for local law enforcement jurisdictions in Rock County.

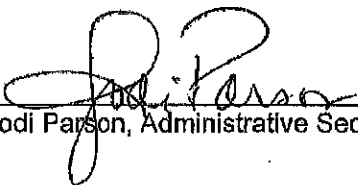
Supervisor Wopat asked the status of the Fraud Program. Ms. Klyve advised the Southern Consortium agreed to contract with Columbia County for the FoodShare and BadgerCare fraud. The Child Care and W-2 fraud will remain local. Supervisor Owens added there is a Federal website to contact to file fraud complaints.

Set Date and Time of Future Meetings: Supervisor Owens moved to keep the HSD Board meeting date and time the same, seconded by Supervisor Grahn. The HSD Board meetings will continue to be held on the second and fourth Wednesday of each month, at 4:30 p.m. with unanimous approval. APPROVED.

Committee Requests for Future Agenda Items: None.

Next Meeting: Wednesday, May 23, 2012 at 4:30 p.m., at the Rock County Health Care Center, 3rd Floor Conference Room, Janesville, Wisconsin.

Adjournment: Citizen Representative Kelm motioned to adjourn, seconded by Citizen Representative Weaver-Landers with unanimous approval at 5:30 p.m.



Jodi Parson, Administrative Secretary

NOT OFFICIAL UNTIL APPROVED BY THE BOARD